Visit **AbsorbaStone Drink Coasters** for more information on these super coasters

Frequently Asked Questions

How do I care for my coasters?
Although AbsorbaStone drink coasters and trivets are low maintenance products, a little common sense is called for. They are designed to keep the condensed liquid on the bottom of your glass from forming a bond. The absorbent tile and its textured finish combine to accomplish this most of the time. However, if a glass, particularly one with melting ice, is allowed to stand long enough, liquid can pool - at which point you should wipe it off. In fact, it is a good idea to routinely do this after use because even though the tile absorbs normal condensation, in time excess moisture can form a film which will eventually hinder absorbency.

From time to time a good scrubbing with warm water and mild dishwashing detergent is recommended. This will not damage or erase the image. Note: because of the cork backing, it is not a good idea to put them in the dishwasher (this seems obvious, but people do ask us).

How can stains be removed?
Normal condensation from the glass bottom is clear and, if coaster surface is occasionally wiped, will not cause stains. However, if colored liquid is allowed to sit and penetrate or if spills happen, stains can result.

- Sometimes a solution of 3 parts water and 1 part common household bleach can be used on the outer white edge.
- *Tilex* brand cleaner can be used without damaging the image.
- Also, a good stiff ink eraser or plastic art eraser (from an art supply store) can occasionally remove some surface marks .
- An old toothbrush is a useful tool with detergents and will not abrade the surface; although in extreme cases, you might even try a Brillo or other type pad (LIGHTLY - test first).

The problem is that since the coasters absorb moisture into the top layer, they can also absorb dyes, etc. It's a Catch-22: if the surface repelled liquid like ScotchGuard or something so that a staining substance could be wiped off , then the glass would stick and they wouldn't work as well as coasters. *An ounce of prevention is worth a pound of cure* (see "Care" topic above).

For the ETCHED products:
These are made of a softer tile and occasionally marks can be removed by scraping *very carefully* with a common kitchen knife. Since these do not have a picture that might be damaged, you would merely removing the stained top layer

Disclaimer: Perform these remedies at your own risk to the coasters. Since each incidence is unique, we cannot guarantee that a given solution will work or even not inflict permanent damage, and therefore we assume no responsibility for your actions. We are just speaking from experience with the product and offering suggestions.

If nothing works, it could be time for a new set. Although they can be kept presentable for years, these are only coasters and, like all of us, will eventually show the ravages of time and are more likely to get "dirty" before they break or wear out. At least once a year, we come out with new models.

Can I send these as a gift?
Yes, if we get an order that has a "ship to:" name other than that of the buyer, we send a packing slip that has all price information deleted. We can even include a gift note if you e-mail us directly at: sales@absorbastone.com

Do you do custom orders?
Yes!
We can either use your image (logo, artwork for which you own the copyright, etc.) provided in a digital format (.jpg , .tiff, .eps) of 5" square at 300 dpi or you can have a line of text dropped into one our 500 licensed drink coaster images. There is a *minimum order* (per image) of 144 sets of 4 coasters. Turnaround time is approximately three weeks. Call 1-888-778-3188 for pricing.

Also, wood clocks and glass cutting boards can be customized with your image.

Of course, if you have a particular area of collecting interest that you think would appeal to a lot of others, we are always open to suggestions which could be passed along to the licensing department.

When can I expect delivery?
Orders for coaster sets should be processed a day or so after they are entered and shipped soon thereafter, arriving within three days of shipment. Occasionally, items will be temporarily out of stock, but the back order should not take more than a week or two. Orders for trivets, initial and college coasters, will occasionally have to be specially processed, but also should arrive within two weeks.

I have a question about the absorbency of your painted coasters. I'm having a hard time understanding how they can absorb anything since, in my mind, the paint or whatever is used to apply the pictures would seal the stone thus negating the absorbent qualities of the stone. Please explain.

They are not painted. A proprietary process imprints the top layer of tile. Because of the porousness of the tile and the textured surface, liquid does not form a bond with the bottom of the glass. The images with more color may not absorb as much as a surface that is mostly white, but it still works.

http://www.AbsorbaStone.com

drink coasters,trivets,oak boxes

http://www.ArtworksHomeAccents.com

wall clocks,serving trays,cutting boards,coffee mugs

http://www.CumberlandRecords.com

folk,gospel,Irish,Christmas CDs